



Terms and conditions:

You should read these terms and conditions carefully as they set out our and your legal rights in relation to the Never2L8 Driving School Website

1. PRICE AND PAYMENT

- 1|1. Payment for lesson blocks is required upfront and in advance.
- 1|2. Each block of lessons must be scheduled in minimum increments of 1.5 hours.
- 1|3. The 10-hour block must be used within 5 weeks.
- 1|4. To cancel or reschedule a lesson, at least 48 hours' notice is required.
- 1|5. All prepaid hours must be utilized within the 8 weeks.
- 1|6. If you require to book additional theory/practical tests for you, payment shall be required in advance of such booking.

2. GENERAL

- 2|1. Unless otherwise agreed in writing, pick-up and drop-off for driving lessons shall take place at the address specified by you when booking the course.
- 2|2. The timescale for course completion specified by us is an estimate only. Time for completion shall not be of the essence of the contract.
- 2|3. We cannot guarantee a weekend driving test. You must be available to take your test on a weekday.
- 2|3. Never2L8 School do not offer any guarantees that you will pass your driving test as this requires you to apply your own skill and knowledge.
- 2|4. Never2L8 School will not be responsible for tests moved or cancelled by the DVSA.
- 2|5. The Never2L8 School shall not be liable for any delay or failure to perform any of its obligations if the delay or failure results from events or circumstances outside our reasonable control, including but not limited to acts of God, strikes, lock outs, accidents, war, fire, and we shall be entitled to a reasonable extension of our obligations. If the delay persists for such time we consider unreasonable, we may, without liability on our part, terminate the contract.

3. YOUR RESPONSIBILITIES

- 3|1. You must hold a valid driving license. It is your responsibility to show this to your instructor and carry this with you on every driving lesson. Failure to do so may result in your lessons and/or test being cancelled and the tuition and/or test fees lost.
- 3|2. You must have reasonable availability for your driving lessons and tests. The more limited or specific your availability for lessons and tests, the longer the course will take to complete.
- 3|3. You must make every effort to be on time for your lessons. Your lessons will not be extended if you are late.
- 3|4. Abusive language or behavior will not be tolerated at any time and your driving instructor can refuse to continue your lessons and retain your tuition fee if you display this kind of behavior, or if they suspect at any time that you are under the influence of drugs or alcohol.
- 3|5. You agree to inform your instructor of any issues you experience regarding your course in a timely manner to allow us the opportunity to resolve such issues. Any issues raised after your course has been completed will not be considered by Never2L8 Driving School.